

PLAYGROUP NETWORK QUALITY SERVICES DAYCARE PROVISION

Playgroup Network has sent this letter to parents of children using our settings. We thought member groups might like to think about doing something similar for parents. You will need to read the letter carefully and only include those statements that are accurate for your setting. Everything we are suggesting is best practice, so if you don't already have it in place you might want to think about introducing it. Please contact us if you want to discuss anything about this situation.

IMPORTANT INFORMATION FOR PARENTS

We are sure you will have been as shocked as we were, to hear about Ms George the nursery worker from Plymouth who has been accused of abusing children in her care.

We have looked at the last inspection report of the setting she worked in and noted that they had already been instructed by Ofsted to improve their ability to safeguard children by updating their child protection procedures. Their latest report required them to 'develop robust procedures to ensure the ongoing suitability of staff'.

The purpose of this letter is to remind all parents of our procedures and the high priority we place on keeping your children safe and protected.

All of our staff are required to provide two references and complete a Criminal Records Bureau Enhanced Disclosure when they start working for us. Failure to do this would mean they would not be employed in our settings. All of our staff have an induction period and then work for a probationary period, during which they are carefully monitored.

Parents are given information when their children first start at our settings, including details of all our policies and procedures. These are also available at any time for parents to look at.

Parents are asked about taking and using photographs and video recordings of their children. We always respect parents' wishes. Photographs are always available for parents to see, either in their child's development file or in displays on the walls.

No one is allowed to take photographs on mobile phones or personal cameras.

Staff are constantly monitored and students are not allowed to have unsupervised access to any children.

If any parent is concerned about any aspect of their child's care please speak to the manager of the setting.